Identity Protection Services
Frequently Asked Questions

1. Am I automatically enrolled in the identity protection services as an employee or retiree through the Texas A&M University System?
   No. You must be enrolled in the A&M Care, A&M 65Plus, or A&M Care J Plans and you have to proactively sign up with Experian to take advantage of the identity protection services.

2. What will it cost me?
   This service is being provided by BlueCross BlueShield of Texas (BCBSTX) at no cost. Experian will not ask you for payment information or try to sell new services to you.

3. Is there a time limit on these services?
   These services are provided through Experian as long as you remain employed by (or are retired from) the A&M System and are enrolled in one of the A&M Care plans.

4. Who has the relationship with Experian – the member, the A&M System, or BCBSTX?
   Once you sign up with Experian, the relationship is directly between Experian and you.

5. How do I enroll?
   Enroll by logging into your MyEvive account to access your Blue Access for Member (BAM) account. Then click on Identity Protection under the Quick Links and follow the instructions.