OPEN ENROLLMENT Q&A

Q: When adding a dependent during Open Enrollment, there isn’t a reason specific to Open Enrollment. Which do they choose?

A: Employees/Retirees should use the reason that most closely matches your situation.

Q: If an employee/retiree is not making any changes what do they do with their inbox item?

A: They can submit the event with no changes, or they can leave it in their inbox until after Open Enrollment and it will be finalized on 8/1 and disappear from their inbox at that time.

Q: How can an employee print a confirmation of their benefit changes?

A: Workers can print a benefit statement for any finalized benefit event they have had. To do this, they can go to their profile and from the related actions, select Benefits > View My Benefit Statements. Then they can select any finalized benefit event they wish to see (and print) the confirmation statement.

Q: I had my annual exam recently but the credit is not reflected in the premiums for medical in my open enrollment information. Should I wait to do my Open enrollment elections?

A: There is no need to wait to submit your Open Enrollment changes. Your wellness exam credit will be reflected as soon as your exam appears on the file sent from BlueCross Blue Shield into Workday.

Q: Is there a minimum Flexible Spending Account deduction for Health Care or Dependent Day Care accounts?

A: No there is no minimum deduction for either account.

Q: Will all retirees receive a Personal Benefits Summary and Retiree Booklet or only those who did not chose “electronic communication”?

A: Only those who did not choose electronic communication.