Valuable help before and after identity theft.

Our identity theft program provides tools and guidance to help with prevention, detection and resolution. This includes:

› Education on how to identify and avoid identity theft before it happens
› An identity theft protection kit that provides the right documents to use and steps to follow if your identity has been compromised
› Help to complete an identity theft affidavit and cancel lost credit cards
› Guidance to help you replace credit cards, a driver’s license, Social Security card, passport, etc.
› Assistance with understanding your credit reports to determine if identity theft has occurred, and help with reporting an identity theft to credit reporting agencies
› Help with emergencies while traveling, including translation services with local authorities, filing a police report, and emergency message relay
› Up to $1,000 cash advance if your wallet or purse is stolen when traveling more than 100 miles from home**

Not sure how to get started?

If you become a victim of identity theft, Cigna’s program is here for you.

› Get assistance with credit card fraud, and financial or medical identity theft
› Receive real-time, one-on-one assistance – 24 hours a day, 365 days a year – no matter where you are in the world***
› You’ll have unlimited access to our personal case managers until your problem is resolved

If you suspect you might be a victim of identity theft, call 1.888.226.4567 (U.S. and Canada) or 202.331.7635. Personal case managers are standing by to help you. Please indicate that you are a member of the Cigna identity theft program and group #57.

** When the theft occurs 100 miles or more from primary residence. Must be secured by a valid credit card and repaid by customer within 30 days, or fees/charges will apply.
*** Assistance with U.S. bank accounts only.

Together, all the way.*