



BlueCross BlueShield
of Illinois

| <DATE>

**Important Vision
Program Changes**

<MEMBERFIRSTNAME> <MEMBERLASTNAME>
<MBRADDRESS1>
<MBRADDRESS2> «addr2»
<MBRCITY> <MBRSTATE> <MBRZIP>

Dear <MemberFirstName>< MemberLastName>,

On January 1, 2017, a change will be made to the Blue Cross and Blue Shield of Illinois (BCBSIL) vision benefit program.

We are transitioning to a new administrator and provider for network access for your vision coverage, EyeMed Vision Care. It's important to note that you will still have the same great customer service and that no action is needed from you.

EyeMed will provide access to a flexible network, currently giving you the choice from thousands of independent and retail providers. Many EyeMed in-network providers currently offer extended weeknight and weekend hours and online appointment scheduling.

Finding an in-network EyeMed provider and using your vision benefit program is easy. To locate an in-network provider, visit **eyemed.com** and click on the "Find a Provider" tab; remember to choose the Select network for your search. In-network claims are filed on your behalf by the provider, so you won't have to worry about doing the filing yourself. As always, you should follow up to ensure that the claim has been filed to avoid possible delays in reimbursement.

If you have any questions about the vision benefit program, call the number on the back of your Blue Cross and Blue Shield member ID card. Thank you for the opportunity to help support your vision health.

Sincerely,

Blue Cross and Blue Shield of Illinois

EyeMed Vision Care is a separate and independent company that administers and provides network access for the vision benefits for Blue Cross and Blue Shield of Illinois.