



Sept. 30, 2016

**Subject:** Kelsey-Seybold Clinic has left the BlueChoice® PPO/POS and Traditional/Par Plan networks

Blue Cross and Blue Shield of Texas (BCBSTX), and Kelsey-Seybold Clinic have been in contract discussions. While these negotiations were held in good faith, the parties did not reach an agreement. Therefore, Kelsey-Seybold Clinic is no longer a part of the BCBSTX BlueChoice® PPO/POS and Traditional/Par Plan networks effective Oct. 1, 2016.

BCBSTX's focus now is to help students find network providers in the Houston area. Students can log into Blue Access for Members<sup>SM</sup> at [bcbstx.com/member](http://bcbstx.com/member) and use Provider Finder<sup>®</sup> to find the one that's right for them.

Please know that if students choose to use Kelsey-Seybold after Oct. 1, they may be responsible for a larger part of the cost for care, just as they would be with any out-of-network provider.

In certain cases, students may qualify for Continuity of Care benefits. These benefits may be available if the provider reasonably believes that a change in care could be harmful to a student. Examples of this include treatment for a disability, acute condition, life-threatening illness or pregnancy past the 13th week.

BCBSTX's goal is to continue providing students access to a broad network of providers at fair and reasonable prices. Health care is a major expense for many and we owe it to our members to do everything we can to keep prices down.

Should your students have questions regarding this change or if they believe they may qualify for continuity of care benefit, please have them call the BCBSTX Student Health Customer Service Department at 855-267-0214.

Sincerely,

Blue Cross and Blue Shield of Texas