



# 2015 Supervisor Excellence Webinar Series

*A series of topics designed to provide supervisors and managers with enhanced skills to improve workplace morale, employee motivation and staff productivity.*

## **Creating a Culture of Improved Employee Engagement**

This dynamic presentation provides several practical strategies that supervisors can utilize in their day-to-day management approach to improve employee engagement and motivation. The session will discuss methods for identifying the needs and interests of staff, and techniques for getting them to buy into and work towards the accomplishment of organizational goals.

### *When:*

Thursday, February 19th, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/7193058208599524609>

Friday, February 20th, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/1208195416777702145>

## **Successful Approaches to Difficult Employee Conversations**

In today's stressful world, supervisors find themselves having many rushed, ineffective conversations that compromise the quality of their relationships with their employees. This timely presentation covers choosing the best times to engage in difficult discussions, the right mindsets to embrace in preparation, and communication techniques that ensure better outcomes.

### *When:*

Thursday, May 21st, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/524267298465216002>

Friday, May 22nd, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/7811577479690181890>

## **Handling the Pressure of Being a Supervisor**

The challenges faced by organizations in the 21st century place constant personal and professional demands on supervisors and managers trying to succeed in the workplace. This practical seminar will empower leaders to better manage their perceptions of what confronts them, develop healthier self-talk, avoid over-reacting to situations, and reduce self-defeating behaviors.

### *When:*

Thursday, August 20th, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/4283667978133993473>

Friday, August 21st, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/712571858861776129>

## **Building a Culture of Respect- The Keys to Creating a Collaborative & Effective Work Team**

This important session focuses on building awareness in managers of the attitudes, emotions, behaviors, etc. that create barriers to a respectful workplace culture, while providing self-management and interpersonal skills training that will lead to more openness, effective communication, greater collaboration, and better resolution of differences at the office.

### *When:*

Thursday, November 19th, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/5214412267628111618>

Friday, November 20th, Noon – 1:00 PM CT    *Register:* <https://attendee.gotowebinar.com/register/3739762665617811458>

## **About the Presenter**

Greg Brannan from Deer Oaks EAP Services specializes in providing practical training for supervisors and managers. He has worked with such agencies as the Federal Railroad Administration, the State of New Jersey, the National Association of State Personnel Executives (NASPE), the State & Local Government Benefits Association (SALGBA), and various municipalities, school districts, and private companies.

Greg was trained in speech communications and counseling, and has over 12 years of experience in management, leading teams up to 50 employees.



DEER OAKS EAP SERVICES



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