Balance Due, as shown on the Invoice History screen 643, reflects the total of the bill and payments across all the coverage types. It does not show what balance is due for each type of coverage.

For example, the invoice could have $50 due for Medical coverage and a $50 credit on Dental. In this situation, the balance due would be $0, but medical coverage would be cancelled since it has a remaining amount due of $50.

The best view of the current amounts due/paid for a particular invoice is obtained with the Total view. This Total view is accessed by using the F8 function key while on screen 641, 642 or 644.

This example shows an invoice on screen 643 w/balance due of zero:

```
Viewing this same invoice w/the Total view from 644, shows an amount is still due for medical, and that there is a credit on dental:
```

```
*** INVOICE TOTALS ***

<table>
<thead>
<tr>
<th></th>
<th>MED</th>
<th>DEN</th>
<th>VIS</th>
<th>OL</th>
<th>DL</th>
</tr>
</thead>
<tbody>
<tr>
<td>BILL</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>RECEIPTS</td>
<td>50.00</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>BALANCE</td>
<td>50.00</td>
<td>50.00</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
```

```
Last Saved:  1/4/2012
```
Screen 118 and gives a better overall picture of the person's current balances across all billing activity. Refer to the Total Owed Carrier column on the right hand side of the screen for current balances. You can see in this case there is no medical still due from the participant, but they are behind in other coverage types, and there is a credit for dental.