Hot Off The Press

AUGUST BENEFIT ENHANCEMENTS

August Month-End Benefit Processing Changes

Notice of Medicare Eligibility Letter now loaded to HRConnect Download Letters 3 months in advance. Last month the SBA office found an exception for those born on the 1st day of the month requiring the letters to be sent out 3 months in advance to provide a large enough window for the participant to coordinate with Medicare. August Month end will report those turning 65 in November.

In May we announced **SGIP rate and date is set to spaces** for those who have terminated and do not have insurance. To that we've added those with Q employee status code and no insurance. (This process's Update ID is BEBM8092 - MONINS04/BP8092N SGIP Rate/Date Reset.)

Similarly the **SGIP eligibility code is now set to N** for this same population (employee status of C, T, or Q, with no insurance). (This new process is identified as BEBM8097 - MONINS04/BP8097N – SGIP Elig Changed to 'N'.)

Dependents turning age 25 processing has been changed to turn off coverage for dental, vision, and DL, since the age 26 rule applies to medical coverage only. The comment placed in benefit history during this process now states Den, Vis, DL have been turned off. (This process runs in two jobs so has two Update IDs: BEBB8028 at Billing Month-end: BILl0015 BP8028; and BEBM8028 at Month-end: MONINS15 BP8028.)

Some processing for **dependents turning age 26** has been implemented. The dependent record is loaded to HRConnect Download Letters a month in advance of the dependent turning age 26 to create a Notice of Dependent Reaching Maximum Coverage Age. As of August month-end, there are no dependents that meet this criteria (turning 26 in September). Other age 26 processing includes turning off dependents w/medical that are turning age 26. This is to be implemented at a later date.

BCBS section codes are now updated prior to sending enrollment files to BCBS rather than when changes are entered through screen 106 or when an iBenefits document posts. Due to this change you should see a large increase in the number of updates associated with Update ID BEBW7108. Update ID BEBM7108 is no longer needed, since this update occurred at Month End in MONINS04. As before, a comment is written to screen 106 stating: INSUR019/B7108N BCBS SECT CHG YYYYMMDD New (Section Code) Old (Section Code).

Errors from the Master List of Insurance

New or modified errors on the Master Error List include:

Dependent audit/verify flag and date must be there for dependent add (error 3636)

This error has been temporarily removed, since some situations in iBenefits do not require documentation proof during AE (for example, adding new coverage for dependents that currently have coverage). Please work closely with the SBA office if you have questions regarding how to set the dependent audit verify flag and date. The error was previously given for those dependents whose start date was in the new fiscal year and appeared to be ineligible (i.e. audit verify flag was blank or 'I'neligible). You will be notified before the error is put back into place.

Must have J1, J2 Visa Type (error 3728)

Only those having a visa type of 'J1' or 'J2' (on screen 101) are allowed to be enrolled in 'J' plan (carrier 01 plan '4'). Recommended action is notify the employee and to enroll them in a different carrier/plan.

Invalid Medical Plan with 'J1', 'J2' Visa Type (error 3729)

An employee with visa type (on Screen 101) set to 'J1' or 'J2' is not allowed to enroll in Carrier '01' Plan '1'. Anyone enrolled in Carrier '01' plan '1' is defaulted to the 'J' plan at Insurance Initialization. Recommended action is to notify the employee and enroll them in a different carrier/plan.

"Stopped Errors" Added to Daily E-Mail Reporting BH Updates/Master Error List

The daily e-mail of benefit history updates shows statistics regarding benefit updates and errors appearing on the Master Error List. Effective August 12, 2011, a line for stopped errors has been added (highlighted in the example below).

```
MONTH END MASTER ERROR LIST                       3008
MASTER ERROR LIST AS OF 08/11/2011                9
STOPPED ERRORS AS OF 08/11/2011                   0         <-- New
IBENEFIT LOCKED RECS AS OF 08/11/2011             425
```

This new line is in preparation for a new function allowing you to 'Stop' an error for a particular person from appearing on the daily Master Error List. Along with the daily Master Error List file available in the BHUpdates section of File Depot, is a file named 'STOPPED_ERRORS.CSV'. In the future, this file will contain all of the stopped errors. More information regarding this new function will be provided once we have entered into the new Fiscal Year.

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For questions relating to these changes, please contact BCSSupport@tamus.edu. Policy questions relating to error messages can be addressed by the System Benefits Administration office.