The Texas A&M University System Internal Audit Department

INTERNAL AUDIT ANNUAL REPORT FOR FISCAL YEAR 2016



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I. Compliance with Texas Government Code, Section 2102.015:
Posting the Internal Audit Plan, Internal Audit Annual Report, and
Other Audit Information on Internet Web Site

Compliance with Texas Government Code, Section 2102.015: Posting the Internal Audit Plan, Internal Audit Annual Report, and Other Audit Information on Internet Web Site

Texas Government Code, Section 2102.015, requires state agencies and higher education institutions to post their annual internal audit plan and their internal audit annual report on their Internet web site. It also requires a detailed summary of the issues identified in the audit reports and management's response to the audit issues be included on the web site.

To comply with the requirements of Texas Government Code, Section 2102.015, we include all required audit information on our Internet web site. The annual internal audit plan, the internal audit annual report, and audit reports are included in the electronic reports section of the web site. Each audit report includes observations and management's responses for addressing the observations. All of the required audit information as defined in Texas Government Code, Section 2102.015 is added to the Internal Audit Department's Internet web site within 30 days of completion.

II. Internal Audit Plan for Fiscal Year 2016

This section includes the status of audits in the internal audit plan for fiscal year 2016.

Texas A&M University System Status of Internal Audit Plan for Fiscal Year 2016

Audit Name By System Member	Report #	Report Date
Prairie View A&M University		
Tuition and Fees		Cancelled
Learning Management System General and Application Controls	20160503	10/17/2016
Tarleton State University		
Human Resources for Faculty and Staff		Cancelled
Texas A&M University		
Accounts Receivables		Cancelled
Controlled Substances	20160202	4/19/2016
Transportation Services	20160205	4/19/2016
Information Technology Governance and General Controls	20160203	5/24/2016
Division of Research - Information Technology	20160207	6/17/2016
Export Controls	20160204	6/17/2016
Office of the Provost - Information Technology	20160211	9/26/2016
Athletic Department Administration	20160206	10/17/2016
Health Science Center Contract Administration	20162301	In Progress
Student Counseling Services	20160209	In Progress
Student Health Services	20160208	In Progress
Utilities and Energy Services	20160212	In Progress
Texas A&M University-Central Texas		
Financial Management Services Operations	20162401	9/26/2016
Student Information System General and Application Controls	20162401	9/26/2016
Texas A&M University-Commerce		
Governance	20162101	4/19/2016
Texas A&M University-Corpus Christi		
Information Technology Governance and General Controls	20161501	In Progress
Texas A&M University-Kingsville		
Learning Management System General and Application Controls	20161702	8/15/2016
Human Resources for Faculty and Staff	20161703	In Progress
Texas A&M University-Texarkana		
Housing Operations	20162201	In Progress
		-

Texas A&M University System Status of Internal Audit Plan for Fiscal Year 2016

Audit Name By System Member	Report #	Report Date
West Texas A&M University		
Auxiliary Services - Bookstore, Housing, and Athletics	20161801	In Progress
Texas A&M AgriLife Research		
Export Controls	20160601	In Progress
Texas A&M Engineering Experiment Station		
Information Technology Governance and General Controls	20160801	5/24/2016
Export Controls	20160803	10/17/2016
Texas A&M Engineering Extension Service		
Student Systems General and Application Controls	20160901	7/20/2016
Texas A&M Transportation Institute		
Proving Grounds Research Facility Compliance with ISO Standards *	20161202	12/18/2015
Health, Safety and Environmental Management	20161201	6/17/2016
A&M System Offices		
Easterwood Airport Operations		Cancelled
Major Construction Projects Handled through Facilities Planning and Construction	20160109	7/20/2016
Construction Project Reporting to the Texas Higher Education Coordinating Board *	20160109	7/20/2016
Information Technology Governance and General Controls	20160114	8/15/2016
System-Wide Audits		
Compliance with Benefits Proportional by Fund Requirements **	20160105	8/15/2016
Time and Effort Reporting for Major Research Entities	20160112	9/26/2016
Payroll	20160106	In Progress

^{*} These audits are required to be performed to comply with external audit requirements.

^{**} This audit was performed to address the benefits proportionality audit requirement prescribed in Rider 8, page III-41, the General Appropriations Act (84th Legislature).

Deviations from Fiscal Year 2016 Audit Plan

The following audits were cancelled during fiscal year 2016:

- Human Resources for Faculty and Staff Tarleton State University We cancelled
 this audit because the Texas Workforce Commission's Civil Rights Division recently
 completed a review of personnel policies and procedures at Tarleton State
 University for fiscal year 2015. The audit did not identify any recommendations for
 improvement.
- Tuition and Fees Prairie View A&M University We moved this audit to the fiscal year 2017 audit plan due to flooding on campus that resulted in the temporary relocation of personnel and records while repairs are being made to the affected building.
- Accounts Receivable Texas A&M University We moved this audit to the fiscal year 2017 audit plan to allow the university's accounts receivable staff to complete implementation of the IPayments web-based payment processing software at Texas A&M University, Texas A&M University at Galveston, A&M System Offices, Texas A&M Health Science Center, Texas A&M Engineering Experiment Station, and the Texas A&M Agrilife Program.
- Easterwood Airport Operations A&M System Offices We moved this audit to the fiscal year 2017 audit plan because amendments to the management contract have been executed very recently to provide enhanced monitoring opportunities for the A&M System.

Senate Bill 20 (84th Legislature) – Texas Education Code Section 51.9337

Based on a review of current Texas A&M University System policies, procedures, forms, and checklists, it was determined that the A&M System has adequately adopted the rules and policies required by Senate Bill 20. Compliance with these rules and policies will be assessed during audits of the purchase of goods and services by A&M System members as part of the annual risk-based audit plan.

III. Consulting Services and Nonaudit Services Completed

This section contains a listing of consulting and nonaudit services completed in fiscal year 2016.

Consulting Services and Nonaudit Services Completed in Fiscal Year 2016

Report No.	Report Date	Project Name	Project Objective(s)	Observations/Results and/or Recommendations
20151503	10/06/2015	Change in Management Review of the Provost and CFO positions at Texas A&M University-Corpus Christi	The objective was to review and assess certain organizational, fiscal and operational information to provide the incoming Provost and CFO with a current assessment of operations.	Suggestions for improvement were provided to the new Provost and CFO.
20151704	12/03/2015	Change in Management Review of the Provost position at Texas A&M University- Kingsville	The objective was to review and assess certain organizational, fiscal and operational information to provide the incoming Provost with a current assessment of operations.	Suggestions for improvement were provided to the new Provost.
20160201	01/14/2016	Change in Management Review of the Vice President of Student Affairs at Texas A&M University	The objective was to review and assess certain organizational, fiscal and operational information to provide the incoming Vice President of Student Affairs with a current assessment of operations.	Suggestions for improvement in several areas were provided to the new Vice President.
20150208	01/21/2016	Change in Management Review of the Senior Vice President and Dean of the College of Medicine position at Texas A&M University	The objective was to review and assess certain organizational, fiscal and operational information to provide the incoming Senior Vice President and Dean with a current assessment of operations.	Suggestions for improvement were provided to the new Senior Vice President and Dean of the College of Medicine.
20160113	04/22/2016	Quick Review of Clery Act Reporting Compliance	The objective of this review was to determine whether member university procedures for collecting and reporting required information are in compliance with recent recommendations resulting from Department of Education Title IV program reviews.	Results were provided to members.

Consulting Services and Nonaudit Services Completed in Fiscal Year 2016

Report No.	Report Date	Project Name	Project Objective(s)	Observations/Results and/or Recommendations
20161701	Verbally communicated to Texas A&M University System Executives	Quick Review of B- On-Time Funds	On August 24, 2015, the Texas Higher Education Coordinating Board (THECB) issued a memo regarding timely returns of B-On-Time loan program funds. Further, THECB requested that higher education institutions perform a review of prior year disbursements to ensure unreimbursed loan funds had been returned to the agency. System Internal Audit was asked to follow up with the A&M System universities regarding the timely return of B-On-Time and FFELP loan funds.	Results were provided to members.

IV. External Quality Assurance Review (Peer Review)

This section contains the most recent peer review report for the System Internal Audit Department, dated June 12, 2015.



June 12, 2015

Catherine A. Smock, Chief Auditor System Internal Audit Department Texas A&M University System Moore/Connolly Bldg., 4th Floor 301 Tarrow College Station, Texas 77840-7896

Dear Ms. Smock:

In accordance with the Institute of Internal Auditors (IIA) *International Professional Practices Framework*, the United States Government Accountability Office *Government Auditing Standards*, and the *Texas Internal Auditing Act* (Texas Government Code, Chapter 2102), we have completed an external quality assurance review of the System Internal Audit Department (SIAD) of the Texas A&M University System.

Based on the information received and evaluated during this external quality assurance review, it is our opinion that SIAD generally conforms to the Institute of Internal Auditors *International Professional Practices Framework*, the United States Government Accountability Office *Government Auditing Standards*, and the *Texas Internal Auditing Act*. According to the IIA Quality Assessment Manual, "Generally Conforms" means that an internal audit activity has a charter, policies, and processes that are judged to be in conformance with the *Standards*.

We found that SIAD is well managed internally, independent, objective, and able to render impartial and unbiased judgments on the audit work performed. The staff members are qualified, proficient, and knowledgeable in the areas they audit. Individual audit projects are planned using risk assessment techniques; audit conclusions are supported in the working papers; and findings and recommendations are communicated clearly and concisely. In addition, it was demonstrated that the chief auditor has effective relationships with the Board of Regents and is well respected and supported by management. Interviews conducted during the quality assurance review indicate that management considers SIAD a useful part of the overall operations and finds that

Catherine A. Smock Page 2 June 12, 2015

the audit process and report recommendations add value and help improve the operations.

We appreciate the courtesies and considerations extended to us during our review by members of SIAD and the A&M System community.

Sincerely.

Patricia A. Snopkowski, Chief Audit Executive Oregon State University

Peer Review Team Members

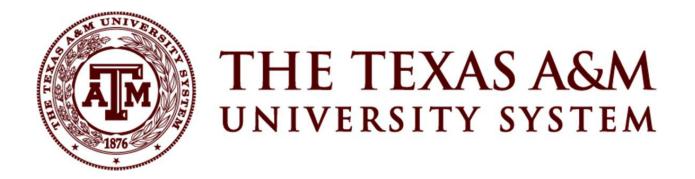
Douglas D. Horr Executive Director University Compliance Services University of Miami Brian D. Mikell Chief Audit Executive Office of Internal Audit University of Florida Kevin Robinson Executive Director Internal Auditing Auburn University

c: John Sharp, Chancellor

Judy Morgan, Chair, Board of Regents Committee on Audit

V. Internal Audit Plan for Fiscal Year 2017

This section includes the approved internal audit plan for fiscal year 2017. The total budgeted hours for the audit plan is 34,000.



System Internal Audit Department

Fiscal Year 2017 Audit Plan



Introduction

The purpose of the audit plan is to outline audits and other activities the System Internal Audit Department will conduct during fiscal year 2017. The plan is developed to satisfy responsibilities established by the Board of Regents Bylaws, System Policy 10.01, Section 2102.008 of the Government Code, and applicable auditing standards. The Chief Auditor is authorized to make changes to the plan, as deemed necessary, to address changes in identified risks. The Committee on Audit and the Chancellor will be notified of any significant additions, deletions, or other changes to the audit plan.

The audits in the plan provide a systematic and objective approach to assist The Texas A&M University System in achieving its goals and objectives in an efficient and effective manner. The audits included in this plan were primarily identified through a system-wide risk assessment process, although some of the audits are performed to assist the A&M System in complying with external requirements. Deliverables for planned audits may include audit reports, technical assistance, data analysis, and other written and oral communications.

The specific scope of each audit will be determined once the audit team has completed the planning process for the audit, which includes consideration of the governance, risk management and control processes that provide reasonable assurance that:

- Risks are appropriately identified and managed.
- Information is accurate, reliable, and timely.
- Employee actions are in compliance with policies, standards, procedures, and applicable laws and regulations.
- Operations are efficient and effective.
- Resources are acquired economically, used efficiently, and adequately protected.
- Accountability systems are in place to ensure organizational and program missions, goals, plans, and objectives are achieved.



Planned Audits for Fiscal Year 2017

A&M SYSTEM OFFICES

Easterwood Airport Operations Debt Service Workday Implementation

TEXAS A&M UNIVERSITY

College of Veterinary Medicine & Biomedical Sciences – Information Technology
College of Liberal Arts – Information Technology
Texas A&M University at Galveston – Information Technology
Accounts Receivable
Health and Safety
Memorial Student Center
NCAA Compliance
Sponsored Research Services

PRAIRIE VIEW A&M UNIVERSITY

Tuition and Fees

TARLETON STATE UNIVERSITY

Athletics Health and Safety

TEXAS A&M INTERNATIONAL UNIVERSITY

Tuition and Fees Information Technology Governance Practices and General Controls

TEXAS A&M UNIVERSITY - CENTRAL TEXAS

Information Technology Governance Practices and General Controls

TEXAS A&M UNIVERSITY - COMMERCE

Health and Safety

TEXAS A&M UNIVERSITY - CORPUS CHRISTI

Athletics Health and Safety Tuition and Fees



TEXAS A&M UNIVERSITY - KINGSVILLE

Contract Administration Tuition and Fees

TEXAS A&M UNIVERSITY - SAN ANTONIO

Information Technology Governance Practices and General Controls

TEXAS A&M UNIVERSITY – TEXARKANA

Athletics

Information Technology Governance Practices and General Controls

WEST TEXAS A&M UNIVERSITY

Tuition and Fees

TEXAS A&M ENGINEERING EXPERIMENT STATION

Financial Management Services

TEXAS A&M FOREST SERVICE

Volunteer Fire Department Assistance Grants Information Technology Governance Practices and General Controls

TEXAS A&M TRANSPORTATION INSTITUTE

Proving Grounds Research Facility Compliance with ISO Standards*

TEXAS A&M VETERINARY MEDICAL DIAGNOSTIC LABORATORY

Information Technology Governance Practices and General Controls

^{*}This audit is required to be performed to comply with external audit requirements.



Other Types of Audits and Activities

Follow-up Audits

Follow-up audits will be conducted to determine if management has adequately addressed prior audit recommendations.

Change in Management Reviews

Change in management reviews will be conducted on an as-needed basis when a change in an executive management position occurs.

Assistance

Assistance will be provided as needed to A&M System members in developing and maintaining strong governance, risk management, and control processes and systems. Internal Audit may participate in work groups, major information system design, or provide consultative advice on financial, operational, and compliance issues. Internal Audit may also perform work to support external audit requirements.

The Texas A&M University System Internal Audit Department

Fiscal Year 2017 Audit Plan

DESCRIPTION OF RISK ASSESSMENT METHODOLOGY

The development of our annual audit plan is based on a rigorous risk-based approach. Our process includes meeting with each A&M System member CEO and their executive team, as well as, members of the Chancellor's executive committee to obtain information on risks facing the A&M System in the upcoming 12 to 18 months. During the meetings financial, strategic, compliance, and other potential significant risk areas are discussed. Using information gathered from these meetings, our members' most recent enterprise risk management information, and prior audit coverage we analyze risks associated with over 400 auditable units. The auditable units include areas such as governance, finance, research, information technology, auxiliary enterprises and student services. Also considered for the fiscal year 2017 audit plan were risks associated with benefits proportionality as described in Rider 8, page III-41, the General Appropriations Act (84th Legislature) and contract administration as described in Senate Bill 20. Our plan is not a static document; risks may change during the year and as a result, audits may need to be added or cancelled. Any significant changes to the plan are communicated to the Committee on Audit.

This collection of information provides the means to assess the risks for the auditable units of each A&M System member, and ultimately prioritize the list of auditable units based upon their overall risk to the organization. Those auditable units with the highest calculated risk for the A&M System are included in the annual audit plan.

Internal Audit Plan for Fiscal Year 2017

Listing of Projects included in the Fiscal Year 2017 Audit Plan which address the following:

Capital Budget Controls:

A&M System Offices

Debt Service

Contract Management:

A&M System Offices

Easterwood Airport Operations Workday Implementation

Texas A&M University

Health and Safety Sponsored Research Services Memorial Student Center

Texas A&M University - Kingsville

Contract Administration

Texas A&M University – San Antonio

Information Technology Governance Practices and General Controls

Texas A&M Engineering Experiment Station

Financial Management Services

Texas A&M Forest Service

Volunteer Fire Department Assistance Grants

There will also be follow-up audits related to financial administration and contract management.

VI. External Audit Services Procured in Fiscal Year 2016

EXTERNAL AUDITS

External audits were conducted at the following A&M System members during fiscal year 2016:

Texas A&M University

Financial Audit of Texas A&M University Office in Mexico
NCAA Agreed-Upon Procedures Audit
Financial Audit of KAMU-TV Station
Financial Audit of KAMU-FM Radio Station
Joint Admission Medical Program Engagement
Program Specific Audit related to Expenditures of the Cancer Prevention and
Research Institute of Texas Awards for Fiscal Year 2015

Texas A&M Health Science Center

Program Specific Audit related to Expenditures of the Cancer Prevention and Research Institute of Texas Awards for Fiscal Year 2015

Texas A&M University – Galveston

Joint Admission Medical Program Engagement

Texas A&M University – Commerce

Agreed-Upon Procedures Audit of KETR-FM Radio Station
Agreed-Upon Procedures Audit of the Texas A&M – Commerce Foundation
Agreed-Upon Procedures Audit of the Texas A&M – Commerce Alumni
Association

Texas A&M University – Corpus Christi

NCAA Agreed-Upon Procedures Audit

Texas A&M University – Texarkana

Financial Statement Review for Southern Association of Colleges and Schools Commission on Colleges Reaffirmation

West Texas A&M University

Agreed-Upon Procedures for Compliance Review of Athletics
Agreed-Upon Procedures Audit of the West Texas A&M University Foundation
Financial Statement Review for Southern Association of Colleges and Schools
Commission on Colleges Reaffirmation

EXTERNAL AUDITS

Prairie View A&M University

NCAA Agreed-Upon Procedures Audit Agreed-Upon Procedures Audit of KPVU Radio Station

Texas A&M University – Kingsville

NCAA Agreed-Upon Procedures Audit

Texas A&M Engineering Experiment Station

Program Specific Audit related to Expenditures of the Cancer Prevention and Research Institute of Texas Awards for Fiscal Year 2015

Texas A&M AgriLife Research

Program Specific Audit related to Expenditures of the Cancer Prevention and Research Institute of Texas Awards for Fiscal Year 2015

Texas A&M AgriLife Extension Service

Program Specific Audit related to Expenditures of the Cancer Prevention and Research Institute of Texas Awards for Fiscal Year 2015

VII. Reporting Suspected Fraud and Abuse

This section includes information on reporting suspected fraud, waste and abuse.

Reporting Suspected Fraud, Waste and Abuse

Texas Government Code reporting requirements:

The Texas A&M University System Internal Audit Department is responsible for reviewing allegations of fraud, waste and abuse. Internal Audit reports to the State Auditor's Office significant incidences that the department believes involve fraud, misappropriation or misuse of funds received by the A&M System from the state.

General Appropriations Act fraud reporting requirements:

Every member of the A&M System has placed the required fraud reporting information on their web sites. This includes a link to the A&M System's Risk, Fraud & Misconduct Hotline, as well as a link to the State Auditor's Office Fraud, Waste or Abuse Hotline website and toll-free telephone number. The A&M System's fraud policy, *Control of Fraud, Waste and Abuse*, establishes the responsibilities of the employees, management, and Internal Audit related to the prevention, deterrence, detection, and investigation of fraud, waste and abuse. http://policies.tamus.edu/10-02.pdf.