# Training Resources Lending Library 5/27/2011

VIDEOTAPES	م 2
AUDIOTAPES	
AUDIO CDs	
BOOKS	
BOOKLETS	

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## **VIDEOTAPES**

TitlePublishing infoDescriptionAlso inc.Abilene Paradox, TheCRM Films 1991Dr. Jerry B. Harvey describes a phenomenon he calls the AbileneLeader's Grand (booklet)	ludes
The [99] Inhenomenon he calls the Abilana (booklot)	uide
28 minutes Paradox—when not all group members	
are in agreement but go along with	
decisions because they think the rest of	
the group does agree. Dr. Harvey	
explains mismanaged agreement within	
groups and presents strategies for	
identifying and coping with the paradox.	
Achieving CareerTrack Teaches the "how-to's, when-to's, why-	
Excellence Publications to's and what-if's" of excellence	
oriented management. Divided into four	
Less than 2 segments.	
hours	
Advanced Scott & White Scott & White examines the risk of heart	
Medicine for 45 minutes disease in women, what to watch out	
Every Woman's for, and how to maintain good health.	
Heart D. D. D. D. H. J.	
Art of Listening, Luben Dr. Ben Bissell examines barriers to Audio casse	ette
The Associates listening and roadways to becoming a	
more effective listener. The focus is on purposeful listening. He describes five	
keys to improving listening skills.  Avoiding Commonwealth Addresses nine common mistakes made	
Litigation Films Inc. by managers that are likely to explode into costly employment law litigation.	
30 minutes	
Between You and American Media Suggests that solving conflict involves Conflict for	•
Me: Solving Incorporated taking responsibility, uncovering both Individuals	
Conflict 1995 sides of the story, allowing the Manual Gu	
23 minutes ventilation of emotions, listening (notebook)	
without arguing, and finding a Managing (	•
commitment to work on a solution. Work (book	-
Brief Encounters: CRM Films Provides ten techniques for getting the Leader's Gr	,
Managing 1990 most out of every employment interview (booklet)	
Successful 19 minutes and teaches how to make objective, not	
Interviews subjective, hiring decisions.	
Business Writing CareerTrack This live video seminar provides tips for Set of 2 vid	leos
Skills Publications writing reports, memos and proposals	
1989 that get read. Debra Smith teaches tried-	
Vol 1- 90min. and-true skills to make your writing	
Vol 2- 75min. both accurate and appealing.	
Curse of the CRM Films Two managers sit through a séance Leader's Grant Curse of the CRM Films Two managers sit through a séance Leader's Grant Curse of the CRM Films Two managers sit through a séance Leader's Grant Curse of the CRM Films Two managers sit through a séance Curse of the CRM Films Two managers sit through a séance CRM Films Two managers sit through the CRM Film	uide
Vanishing 1998 where ghosts of newly departed (booklet)	
Employees: How 20 minutes employees tell why they really left.	
to Retain and Discover five ways individual	
Motivate Great supervisors and managers can make the	
Workers difference between employees staying	
and vanishing.	

Title	Publishing info	Description	Also includes
Documenting Discipline	American Media Incorporated 1994 22 minutes	Documenting performance is essential in correcting performance problems and protecting yourself as a manager. This video provides steps to ensure solid, consistent documentation procedures throughout your company.	Training Leader's Guide (booklet); Documenting Discipline, 2 <sup>nd</sup> ed. (book); Supervisor's Guide to Documenting Employee Discipline 3 <sup>rd</sup> ed. (book)
EEO Compliance for Supervisors and Managers*	Bureau of Business Practice 1993 23 minutes	Become familiar with the major federal EEO laws and recognize your responsibilities through this video program. As a supervisor you need to be prepared to make fair and equitable decisions and have an action plan to help ensure your compliance with the federal laws as well as with the state and municipal laws that may govern your business.	11 Participation Workbooks
Emotional Intelligence	CRM Films 2001 25 minutes	Emotional Intelligence shows how forward-looking organizations such as Kaiser Permanente, State Street Bank, Nichols Aluminum and the Canadian Men's Olympic Volleyball Team are accessing the power of emotions to create better, more productive teams and team members.	Leader's Guide (booklet); Emotional Intelligence Powerpoint Presentation (CD)
Hazard Communication	TAMUS Benefits Program 20:17	No description available.	
Legal Liabilities for Human Resource Professionals	Illinois State University 3/8/90 30:25	No description available.	
Love and Profit	Excellence in Training Corporation 1993 32 minutes	Gain powerful new insight into how to lead others with honesty, compassion and strength. Autry inspires you to transform your leadership role and rebuild a sense of community within your organization.	Love and Profit (book); Training Leader's Guide (booklet); Participant's Workbook (booklet)
Management and Leadership Skills for Women	CareerTrack Publications 1991 Vol 1- 85min. Vol 2- 71min. Vol 3- 96min.	Being a woman manager presents unique difficulties. This series addresses how to handle people who are jealous of your success and discusses a feminine leadership style that builds on a woman's natural skill for persuasion, cooperation, tact and fairness.	Set of 3 videos
Managing Change and Transition	Luben Associates 1992 44 minutes	Each day changes take place in our lives. The successful manager must understand the five dynamic steps of change and how to guide his/her staff	Audiocassette and Facilitator's Notebook

Title	Publishing info	Description	Also includes
Managing Stress	CRM Films 1991 26 minutes	through them.  Made to inspire people to reduce stress by controlling their reactions to challenges in the workplace and motivates people to break habits that cause stress in personal lives and the workplace.	Leader's Guide (booklet)
Meeting People with Disabilities*	The Texas Rehabilitation Commission 17 minutes	No description available	2 copies
Millennium: Leadership Capsules for the 21st Century	Quality Media Resources, Inc. 1995	Set of 7 videos on leadership topics	
- Vol. 1, Leadership is	15 minutes	Deals with four primary concepts: exploring the new age of leadership, discovering the characteristics of leadership, considering the role and need for leadership in the 21st century and deciphering the concepts of leader, leadership and managing.	Facilitation and Self-Study Guide
- Vol. 2, The Leader as Coach	15 minutes	Presents ideas about coaching in two major categories: the role of the coach in the organization and the skills that a leader needs to have in order to be an effective coach.	Facilitation and Self-Study Guide
- Vol. 3, The Leader as Mentor	15 minutes	Analyzes the role of a mentor, works on skills that are part of the mentoring process and discusses the relationship between leadership and mentoring.	Facilitation and Self-Study Guide
- Vol. 4, Providing Performance Feedback	15 minutes	Discusses feelings about performance feedback, how to provide feedback to others, and feedback communication skills. It distinguishes between performance feedback and performance evaluation and considers the role of the leader in the feedback process.	Facilitation and Self-Study Guide
- Vol. 5, Beginning Employment Relationships	15 minutes	Discusses employment relationships and particularly how these relationships begin. Specific topics include considering the interview process and providing an overview of leadership's role in the beginning employment relationships.	Facilitation and Self-Study Guide
- Vol. 6, Ending Employment Relationships	15 minutes	Helps leaders learn how to end work relationships for the benefit of all parties involved in the termination, explores alternatives to termination, and considers the goals in terminating work	Facilitation and Self-Study Guide

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Title	Publishing info	Description	Also includes
		relationships along with practicing skills that help leaders responsibly end work relationships.	
- Vol. 7, In Compliance	15 minutes	Reviews the meaning of Equal Employment Opportunity, determines the nature of Affirmative Action, defines diversity as it relates to the workplace, reviews The Americans with Disabilities Act, and examines the nature of discrimination.	Facilitation and Self-Study Guide
Not Just Another Meeting: Conducting a Successful Performance Appraisal	American Media Incorporated 1996 22 minutes	Developed for supervisors who have difficulty keeping performance appraisals positive and productive, this video allows viewers to "eavesdrop" on ten appraisals that go off track.	The Human Touch Performance Appraisal (book)
Part of the Team: People with Disabilities in the Workforce*	Kramer- Lieberman & Associates 1990 19 minutes (start at 17:30)	No description available.	Included on Meeting People with Disabilities videotape
Practical Coach, The	Media Partners Corporation 1997 24 minutes	The Practical Coach is an everyday guide to encouraging good work, correcting poor work, using good judgment and caring about each member of your team.	The Practical Coach (book); Training Leader's Guide (booklet)
Retirement Ahead: Save Now!* (2 copies)	CUPA 1997 104 minutes	Video of 1997 College of University Personnel Association (CUPA) National Seminar Satellite Broadcast, Washington, D.C.	
Serving Texans, Shaping the World 1997-1998	TAMUS, 1997	A diverse group of Texans share their stories of how the A&M System touches their lives through service.	
Sexual Harassment: Issues and Answers*	CUPA 1991 19 minutes	No description available.	
Sexual Harassment: Situations for Discussion	Business Advantage Inc. 24 minutes	This video shows six dramatizations that depict potential incidents of sexual harassment. Employees learn to recognize potential situations for sexual harassment and the actions that can be taken to prevent it.	
Texas Employment Commission videos*	Texas Employment Commission 1992	Set of four videos on employment related topics	
- Hiring*	22 minutes	"Hiring" introduces viewers to the most common pitfalls employers encounter	

Title	Publishing info	Description	Also includes
		during the hiring process. From	
		designing application forms to extending the offer of employment, this	
		video gives concrete solutions to hiring	
		problems.	
- Firing*	24 minutes	"Firing" is an outstanding tool for	
U		preventing termination nightmares.	
		Employers receive step-by-step	
		instructions on proper firing procedures	
		and learn the dangers of not having an	
		established company procedure.	
- Appeals	25 minutes	This video program explains the Texas	
Process*		unemployment compensation system,	
		including handling TEC claim forms, preparing for a TEC hearing and	
		protecting a tax account from benefits	
		chargeback.	
- Panel	27 minutes	Commissioner Nabers and members of	
Discussion*		her staff at the Texas Employment	
		Commission join in a round table	
		discussion of day-to-day employment	
		law problems.	
Verbal	CRM Films	The video program is designed to teach	Leader's Guide
Communication: The Power of	22 minutes	viewers that good verbal communication	(booklet)
Words		isn't automatic, the five critical elements of successful verbal communication, and	
Words		the art of responsible speaking and	
		listening to achieve mutual	
		understanding.	
What's Wrong	Telephone	Ten powerful vignettes put the class in	Leader's Guide
With This	Doctor	charge of identifying various customer	(booklet); Workbook
Picture?	16 minutes	service blunders and suggesting	(booklet)
		appropriate improvements. This	
		program will challenge participants to	
		think about the causes of poor service and brainstorm the solutions.	
Whistleblower	Office of the	No description available	
Act*	Attorney General	Two description available	
	of Texas		
	1993		
	25 minutes		
Workplace	Excellence in	The training program strives to make	Facilitator's Guide
Violence: First	Training	every organization aware of the	(booklet);
Line of Defense	Corporation	potential for workplace violence and to	Participant's Guide
	1994 30 minutes	increase ability to recognize the early	(booklet)
	50 minutes	warning signs of a potentially violent person or situation. The video also	
		shows how to record incidents and	
		encourages employees to report	
		suspicious incidents to the right	
		channels.	

Title	Publishing info	Description	Also includes
Workteams and	CRM Films	Using footage from <i>The Wizard of Oz</i> ,	Leader's Guide
the Wizard of Oz	18 minutes	Ken Blanchard teaches six keys to	(booklet)
		successful teamwork. Team leaders and	
		members see how to make timeless	
		logic for achieving goals.	

Title	Publishing info	Description	Also includes
You Be the	American Media	Gives how-to training points on asking	Training Leader's
Judge: The Legal	Incorporated	legal questions, taking objective, job-	Guide (booklet)
Side of	1995	related notes, avoiding discrimination,	
Interviewing*	27 minutes	hiring on job-related issues only, and	
		avoiding questions of age, sex, race,	
		religion and national origin.	

### **AUDIOTAPES**

		Length	# of		Also	
Title	Description	(minutes)	cassettes	Notes	includes	Date
7 Habits of	Audio version of	90	1	110165	merades	1989
Highly	Stephen R. Covey's	70				1707
Effective	book, The 7 Habits of					
People	Highly Effective					
reopie	People People					
Art of	Audio version of Dr.	38	1	With video	Time Line	1994
Listening, The	Ben Bissell's video,	30	1	set (shelved	and Exercises	1771
,,	The Art of Listening			with videos)	<b>4110 2</b> 1101 01505	
Coping with	How to deal with	60	1			1986
Difficult	bullies, complainers,					
People	know-it-alls, and					
	everyone else who					
	gives you a hard time					
Getting Things	Strategies you can	190	4			1985
Done	use immediately to					
	save time and					
	achieve more every					
	day.					
How to Deal	Strategies for getting	135	3 (should	Missing one		1987
with Difficult	results with the hard-	(45 min.	be 4, but	cassette		
People	to-handle people in	per tape)	one is			
•	your life.		missing)			
How to Speak	Stand up for yourself	200	4			1987
Up, Set Limits	without losing your					
and Say No	job or your friends.					
Living the 7	Stories of courage	72	1			1999
Habits	and inspiration by					
	people who followed					
	Stephen R. Covey's					
	book, The 7 Habits of					
	Highly Effective					
	People.					
Managing	Audio version of Dr.	44	1	With video	Facilitator's	1991
Change and	Ben Bissell's video,			set (shelved	notebook	
Transition	Managing Change			with videos)		
	and Transition					
New Time	Revolutionary time-	226	6			1983
Management,	saving techniques for					
The	today's super					
	managers,					
	entrepreneurs, and					
<u> </u>	professionals.					1000
Principle-	Audio version of	90	1			1992
Centered	Steven Covey's					
Leadership	book, Principle-					
	Centered Leadership	2.5				100=
Secrets of	Program divided into	266	6			1987
Power	12 sessions to teach					

Title	Description	Length (minutes)	# of cassettes	Notes	Also includes	Date
Negotiating,	you how to negotiate	(minutes)	Casselles	Notes	metudes	Date
The	to your benefit.					
Stress	An audio cassette	260	4			1987
Management	program that					
for	addresses stress at its					
Professionals	core: your own self-					
	esteem.					
Success	25 career skills you	353	6	2 copies of		1986
Shortcuts	were never taught but			the set		
	must know					
Word Power:	Course designed to	371	6		Workbook	1986
Building a	improve your				(224 pages)	
Business	knowledge of words					
Vocabulary	used in different					
	business settings.					
Word Power	A new system for	180	2			1988
Vocabulary	adding hundreds of					
Builder	sophisticated words					
	to your vocabulary.					

## **AUDIO CDs**

Title	Description	Length (minutes)	# of CDs	Notes	Also includes	Date
10 Keys to	Addresses federal	60	1	Notes	A printed	2003
Military Leave	and state laws,	00	1		packet of 11	2003
Willitary Leave	benefits, returning				pages	
	to work issues and				pages	
	termination of					
	military employees.					
An Emotionally	Explores how	60	1		A printed	2003
Intelligent	emotional	00	1		packet of 20	2003
Approach to	intelligence				^	
Improving	influences an				pages	
Organizational	organization's					
Effectiveness	effectiveness.					
	Includes action	63:28	1		Drinted medicat	2004
Changing Unsafe		03:28	1		Printed packet	2004
	items that reduce				of 21 pages	
Behavior:	workplace injuries					
Motivating	and getting your					
Employees to	employees to					
Create An	embrace "safety					
Injury-Free	ownership."					
Workplace	D: 1 1D1	c1 22	4		D : 1 1 :	2002
Critical Issues	Discusses the ADA,	61:32	1		Printed packet	2002
under the	Supreme Court				of 16 pages	
Americans with	decisions, and					
Disabilities Act	providing					
	"reasonable					
	accommodation."					
Driving Down	Discusses how to	47:56	1		Printed packet	2003
Your Costs by	reduce your				of 37 pages	
Managing Risk	company's overall					
Not Safety	risk, action items					
	that lower workers'					
	compensation costs,					
	and risk prevention					
	efforts.					
Guarding	Includes the 3 most	59:03	1		Printed packet	2003
Against Costly	common slip-and-				of 18 pages	
Slip-and-Fall	fall hazards, slip-					
Claims	and-fall fraud,					
	prevention					
	techniques, and					
	increasing					
	awareness.					
Lower Workers'	Discusses how to	72:36	1		Printed packet	2003
Compensation	reduce workers'				of 23 pages	
Costs with	compensation costs,					
Innovative	increase					
Return-to-Work	productivity,					

Title	Description	Length (minutes)	# of CDs	Notes	Also includes	Date
Programs	minimize lost work					
	days, and					
	overcoming the					
	most common					
	challenges.					
Overcoming	Discusses how to	60	1		A printed	2004
Workplace	increase				packet of 29	
Conflict:	productivity by				pages	
Managing and	understanding and					
Motivating	managing					
Different	generational					
Generations	differences.					
Solutions for	Explores how	60	1		A printed	2004
Dealing with	understanding				packet of 20	
Difficult People	different personality				pages	
	types and their					
	motivations can					
	help effectively					
	solve problems and					
	avoid mis-					
	communications.					
Turning Good	Discusses simple,	60	1		A printed	2004
Managers into	but powerful tools				packet of 26	
Great Leaders	that can be used to				pages	
	motivate and					
	inspire others to					
	exceed					
	expectations.					

## **BOOKS**

DOOKS				
Title	Author/ Publ. Date	Description	Notes	
1001 Ways to Reward Employees	Bob Nelson, 2005	This book is a chock-full guide to rewards of every conceivable type for every conceivable situation.		
7 Habits of Highly Effective People, The	Stephen R. Covey, 1989	With a principle-centered approach for solving personal and professional problems, Covey reveals a step-by-step pathway for living with fairness, integrity, honesty, and human dignity. 358 pages		
At America's Service, How Corporations can Revolutionize the Way They Treat Their Customers	Karl Albrecht, 1988	Focuses on the issues and problems in the implementation of the essential service management model. Turning the traditional pyramid of authority upside down, At America's Service, shows why putting those who serve the customers at the top of the figurative pyramid – results in employee enthusiasm, motivation, commitment, and a superior service product.		
Credibility How Leaders Gain and Lose It, Why People Demand It	James M. Kouzes and Barry Z. Posner, 1993	Based on surveys of moren that 15,000 people, 400 case studies and 40 indepth interviews, Credibility show why leadership is above all a relationship — with credibility the cornerstone.		
Discover What You're Best At	Barry and Linda Gale, 1990	A complete career system that lets you test yourself to discover your own true career abilities, not merely your interests, to put you on the right job track.		
Fifth Discipline Fieldbook, The	Peter Senge, Art Kleiner, Charlotte Roberts, Richard Ross, Bryan Smith, 1994	The Fieldbook is a guide that shows how to create an organization of learners where memories are brought to life, where collaboration is the lifeblood of every endeavor, and where the tough questions are fearlessly asked. 593 pages		
Good to Great	Jim Collins, 2001	A book of research findings about why some companies are considered great and others only good. Collins and his team discovered the key determinants of greatness—why some companies make the leap and others don't. 300 pages		
Group Member's Handbook, The: Strategies for Great Groups, Meaningful Meetings, Resounding Results	Marilyn MacKenzie, Gail Moore, 1993	This book is an invitation to great meetings, whether you are a committee member or chairperson. Includes practical pointers, observations, worksheets, forms, and examples, as well as the theory behind making		

	Author/		
Title	Publ. Date	Description	Notes
1100	Tuon Dute	meetings successful.	110005
How to Say It	Rosalie Maggio,	This versatile and easy-to-use guide	
Tion to buj it	1990	helps you compose well-written,	
	1,7,0	effective letters in minutes for virtually	
		every business and personal situation.	
		433 pages	
Human Resource	Dave Ulrich, 1997	For companies striving to meet the	
Champions		competitive challenges of today and	
		tomorrow the management of human	
		resources holds the key to future	
		success. Ulrich urges a shift of the HR	
		professional's mentality and identifies	
		roles that the HR staff must assume in	
		order to make the transition.	
Human Resource	John M.	281 pages	Textbook
Management	Ivancevich, 1995		Textbook
Listen Up: Hear	Jim Dugger, 1995	The training series delivers concise,	
What's Really Being	Jilli Dugger, 1773	how-to information that is presented in	
Said		an interactive format to train your team	
Suita		or you individually. This series	
		addresses leadership skills,	
		communication, productivity and	
		lifestyle issues.	
		72 pages	
Love and Profit	James A. Autry	This is a book about motivation but it's	Shelved with
	1991	also about learning how to quit, how to	video
		go home at the end of the day and put	
		the office aside, how to survive those	
		terrible spells when business is bad. The	
		deeper subject here is the	
		unmentionable: coping with the	
		impossible choices that are a manager's	
		daily lot.	
Managina Changa in	V Coott Hughas	213 pages This book describes a structured	
Managing Change in Higher Education	K. Scott Hughes Daryl Conner,	methodology to implement	
Tilgilei Education	1989	organizational change within higher	
	1707	education.	
		87 pages	
Managing Diversity	Lee Gardenswartz	The Guide is packed with over 80	Includes CD-
Survival Guide, The	Anita Rowe, 1994	activities, worksheets, charts, surveys,	ROM
	Í	and checklists that cover everything	containing e-
		from interviewing to communicating to	copies of forms,
		managing within a diverse workplace.	charts, etc. from
		243 pages	The Guide
Marketing HRD	Jerry W. Gilley	Step by step, Gilley and Eggland	
Within Organizations	and Steven A.	explain how to develop and implement	
Enhancing the	Eggland, 1992	a comprehensive strategic marketing	
Visibility,		plan – from assessing training needs	
Effectiveness, and		through designing market-driven	

	Author/		
Title	Publ. Date	Description	Notes
Credibility of		programs and promoting them to	
Programs		employees.	
New Directions for	Sharon A.	Leadership development programming	
Higher Education	McDade, Phyllis	can strengthen a university by fostering	
	H. Lewis, 1994	a team approach to solving institutional	
		problems and by increasing the	
		effectiveness and efficiency of its	
		human resources. This volume is	
		intended to inspire thinking about how	
		such a culture of leadership can be created.	
		119 pages	
Open Organizations	Oscar Mink,	This book is addressed to anyone	
Open Organizations	James Shultz,	involved in organizational enterprise	
	Barbara Mink	who is interested in more effective ways	
	1979	of identifying and releasing	
	17/7	organizational potential. It provides the	
		positive possibilities of an open	
		organization model.	
		284 pages	
Performance	Dana Gaines	Dana and Jim Robinson describe a	
Consulting	Robinson, James	training process approach suitable for	
	C. Robinson, 1995	use in any organizational setting or	
		industry and with any content area.	
		352 pages	
Ready or Not- Your	Suzanne Arnold,	Ready or Not is designed to help you	
Retirement Planning	Jeanne Brock, Jim	make your future years satisfying,	
Guide*	Caulder, Lowell	enriching and comfortable. This can be	
	Ledford, Henry	your guide to making the most of what	
	Richards, Shirley Wile	can be the best years of your life.	
	2002	122 pages	
Service America!	Karl Albrecht and	An essential reading for executives and	
Doing Business in the	Ron Zemke, 1985	managers – and everyone wishing to	
New Economy		excel in today's business environment	
·		because service is, and will be, the	
		competitive advantage.	
Service Edge, The 101	Ron Zemke with	An indispensable guide for anyone	
Companies that Profit	Dick Schaaf, 1989	charged with improving service quality	
from Customer Care		and through it, the bottom line.	
Service Management	David E. Bowen,	Provides a comprehensive model for	
Effectiveness	Richard B. Chase,	managing the service business, from	
Balancing Strategy,	Thomas G.	developing and implementing strategy	
Organization and	Cummings and	to measuring productivity.	
Human Resources,	Associates, 1990		
Operations, and Marketing			
Service Wisdom	Ron Zemke and	Brings together the latest, most thought-	
Creating and	Chip R. Bell, 1990	provoking articles on achieving and	
Maintaining The	Cimp R. Dell, 1770	maintaining superior customer service.	
Customer Service			

Author/			
Title	Publ. Date	Description	Notes
Edge		•	
Stopping Sexual Harassment Before It Starts	Mike Deblieux 1997	This book was written to help you understand why sexual harassment is such an important business issue. It includes examples to illustrate how you and your organization can prevent sexual harassment.  112 pages	
Supervisor's Guide to Effective Performance Appraisal	Forest C. Benedict Cynthia Smith	The guide outlines the six components of performance appraisal: developing the task statements, establishing agreed upon performance standards, observing/measuring performance, on-going performance feedback and conducting the performance appraisal review.  38 pages	CUPA publication
Take Care of Yourself- Your Personal Guide to Self-Care and Preventing Illness Fourth Edition	Donald M. Vickery, M.D. James F. Fries, M.D. 1990	This book is intended to help you with decisions about your health. It provides you with a "second opinion" within reach of your bookshelf. It contains information to help you make sound judgments about your own health. 536 pages	4 copies
Take Care of Yourself: The Guide to Health and Medical Self-Care Fifth Edition	James F. Fries, M.D. Donald M. Vickery, M.D. 1993	This book is intended to help you with decisions about your health. It provides you with a "second opinion" within reach of your bookshelf. It contains information to help you make sound judgments about your own health. 511 pages	
Value of People, The Insights on Human Capital	Mercer Human Resource Consulting, 2006		
Wellness Way to Weight Loss, The	Elizabeth M. Gallup, M.D. 1990	This revolutionary diet program will promote good health at the same time it satisfies your appetite and taste buds. It's a savory, nutritious program that combines mouth-watering delights from all the food groups.  314 pages	
Woman's Guide to Personal Finance	Virginia B. Morris Karen W. Lichtenberg, 2001	You'll get practical advice for all the decisions you have to make and the confidence to achieve all your personal and financial goals.  160 pages	

## **BOOKLETS**

Title	Author/Publ. Date	Topic	Notes
12 Tips for an Easy	VALIC, 1996	Retirement planning	2,000
Retirement*	39 pages		
144 Ways to Walk the Talk	Eric Harvey and	Leadership development	
	Alexander Lucia, 42 pages		
175 Ways to Get More	David Cottrell and Mark	Personal development	
Done in Less Time	C. Layton, 2004, 31 pages	_	
180 Ways to Walk the	Eric Harvey, 1999	Customer service	2 copies
Customer Service Talk	43 pages		•
180 Ways to Walk the	John Baldoni, 2000 43	Leadership development	
Leadership Talk	pages		
180 Ways to Walk the	John Baldoni and	Motivating your organization	
Motivation Talk	Eric Harvey, 2002		
	49 pages		
180 Ways to Walk the	Eric Harvey, 2000	Employee recognition	2 copies
Recognition Talk	43 pages		
Building Customer Loyalty	JoAnna Brandi, 2001	Developing customer loyalty	
	49 pages		
Business as Unusual: The	Price Pritchett and	Organizational change	2 copies; Shelved
Handbook for Managing	Ron Pound		with Executive
and Supervising	27 pages		Library set
Organizational Change			
Culture Shift: The	Price Pritchett	Changing corporate culture	Shelved with
Employee Handbook for	36 pages		Executive Library
Changing Corporate			set
Culture			
Employee Guide to	Price Pritchett	Mergers and acquisitions	Shelved with
Mergers and Acquisitions,	22 pages		Executive Library
The	Di Di l		set
Employee Handbook for	Price Pritchett and	Organizational change	2 copies; Shelved
Organizational Change,	Ron Pound, 1990		with Executive
The	40 pages	Ed:	Library set
Ethics of Excellence, The	Price Pritchett	Ethics in organizations	Shelved with
	36 pages		Executive Library
Fast Growth: A Career	Dui an Duitahatt 1007	Career development	Shelved with
	Price Pritchett, 1997 46 pages	Career development	Executive Library
Acceleration Strategy	40 pages		set
Firing Up Commitment	Price Pritchett, 1994	Organizational change	Shelved with
During Organizational	31 pages	Organizational change	Executive Library
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Change: Handbook for	l c r puges		set
Managers			
Good Endings	Bob and Gloria Finnie	Managing employee	
<u> </u>	1993, 43 pages	terminations	

Title	Author/Publ. Date	Topic	Notes
High Velocity Culture	Price Pritchett and	Culture change for managers	Shelved with
Change: A Handbook for	Ron Pound		Executive Library
Managers	44 pages		set
Human Resource	Gary N. McLean, Editor		
Development Quarterly	Fall and Winter 1997, Vol.		
20 veropinent Quarterry	8 No. 8-9. 1998, Vol. 9		
	No. 1-4		
I Quit, But Forgot to Tell	Terri Kabachnick, 100	Employee retention,	
You	pages	development and motivation	
Indoor Air Pollution: An	Environmental Protection	Indoor air quality	
Introduction for Health	Agency, Consumer	muser an quanty	
Professionals	Product Safety		
Totossionais	Commission, American		
	Lung Association,		
	American Medical		
	Association		
	30 pages		
Inside Story, The: A Guide	Environmental Protection	Indoor air quality	
to Indoor Air Quality	Agency, Consumer	muoor an quanty	
to indoor Air Quanty	Product Safety		
	Commission		
	36 pages		
Interview Guide for	Mary Ann Wersch	Conducting interviews	CUPA publication
Supervisors, 5 <sup>th</sup> ed.*	1998, 28 pages	Conducting interviews	COTA publication
Leadership Engine, The:	Price Pritchett, 1998	Leadership development	Shelved with
Building Leaders at Every	47 pages	Leadership development	Executive Library
Level	47 pages		set
Listen Up, Leader	David Cottrell, 2000	Leadership development	SCI
Listell Op, Leader	39 pages	Leadership development	
Managing Mental Illness in	Rita R. Handrich, 2000	Mental illness in the workplace	
the Workplace	30 pages	Wentai inness in the workplace	
Mars Pathfinder Approach	Price Pritchett and Brian	Personal creativity	Shelved with
		Personal creativity	
to "Faster-Better-Cheaper,"	Muirhead, 1998		Executive Library
Manager Crossell in the	85 pages Price Pritchett and Robert	Managana	Shalwad with
Mergers: Growth in the		Mergers	Shelved with
Fast Lane – A Field	D. Gilbreath		Executive Library
Manual for Management	1996, 28 pages		set
Mind & Hearts	Lee J. Colan, 55 pages	Chanas in (1) 1:	C111 1/1
Mind Shift: The Employee	Price Pritchett, 1996	Change in thinking	Shelved with
Handbook for	60 pages		Executive Library
Understanding the			set
Changing World of Work			
New Work Habits for a	Price Pritchett	Personal development	Shelved with
Radically Changing World:	51 pages		Executive Library
13 Ground Rules for Job			set
Success in the Information			
Age			
New Work Habits for the	Price Pritchett, 1999	Personal development	Shelved with
Next Millennium: 10 New	41 pages		Executive Library
Ground Rules for Job			set

Success			
Title	Author/Publ. Date	Topic	Notes
Outsourced: The Employee Handbook	Price Pritchett 46 pages	Career management	Shelved with Executive Library set
Preventing Sexual Harassment on Campus*	Ben T. Allen, Esq. 1995, 60 pages	Sexual harassment prevention	CUPA publication
Program on Construction Ethics, A	American Institute of Constructors, 103 pages	Ethics	Notebook
Quantum Leap Strategy, The	Price Pritchett 37 pages	Personal development	Shelved with Executive Library set
Questions and Answers: Recent Changes in Health Care Law*	U.S. Department of Labor, 1996 23 pages	Health care	
Resistance: Moving Beyond the Barriers to Change	Price Pritchett, 1996 34 pages	Organizational change	Shelved with Executive Library set
Service Excellence!	Price Pritchett 31 pages	Customer service	Shelved with Executive Library set
Smart Moves: A Crash Course on Merger Integration Management	Price Pritchett and Ron Pound 33 pages	Merger integration	Shelved with Executive Library set
Start RightStay Right	Steve Ventura, 44 pages	Job success	
Survival Guide to the Stress of Organizational Change, A	Price Pritchett and Ron Pound, 1995 36 pages	Organizational change	Shelved with Executive Library set
Team Reconstruction: Building a High Performance Work Group During Change	Price Pritchett and Ron Pound, 1992 28 pages	Teambuilding	Shelved with Executive Library set
Teamwork: The Team Member Handbook	Price Pritchett 64 pages	Teambuilding	Shelved with Executive Library set
Walk Awhile in My Shoes (2 copies)	Eric Harvey and Steve Ventura, 1996 46 pages	Understanding managers and employees	
You2	Price Pritchett 36 pages	Personal development	Shelved with Executive Library set