

Overview:

Verifying Your Identity with Self-Service

IAL2/AAL2

Our Self-Service pathway enables you to upload identification documents and capture a video selfie to verify your identity. In this self-guided process, each screen leads you through the verification steps, enabling you to complete your identity verification independently and at your own pace, whenever it's most convenient for you.

The organization you're verifying for requires that your identity be verified at the IAL2/AAL2* level. This document provides an overview of the steps for verifying your identity at IAL2/AAL2 using our Self-Service pathway.

If you already verified your identity at IAL2/AAL2, you can verify your identity by simply signing in with your ID.me log in and consenting to share your information.

What you need to verify

Self-Service takes 5-10 minutes to complete.

To verify, you'll need:

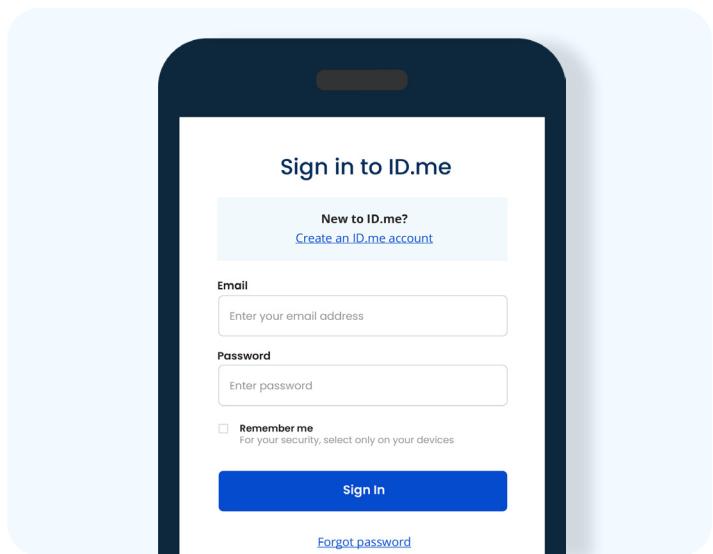
- ✓ A smartphone with a camera
- ✓ Photo ID (U.S. driver's license or state ID, U.S. passport, or U.S. passport card)
- ✓ Social Security number



***Identity Assurance Level 2 (IAL2)/Authenticator Assurance Level 2 (AAL2) is a classification set by the Department of Commerce's National Institute of Standards and Technology (NIST), a U.S. government agency responsible for developing standards in technology and security.**

Sign in

You'll begin by signing in to your ID.me account. If you don't have an ID.me account, select **Create an Account** and follow the prompts to add your email address, create a password, and add multi-factor authentication to protect your account.



Verify your identity

1. To verify your identity, you'll first capture photos of your driver's license, state ID, passport, or passport card. Select the ID type you want to upload and follow the prompts to take a photo.



-  **Do** take your photo straight on, and not at an angle
-  **Don't** crop the corners or edges of your document
-  **Do** place your document on a dark surface
-  **Don't** cover information
-  **Do** match the orientation of the document
-  **Don't** take or submit blurry photos

2. Next, enter your phone number to capture a selfie. ID.me will send you a text message from a five digit number. Follow the link to take and submit your selfie.
3. Enter your Social Security number.

 [Why does ID.me ask for my SSN?](#)

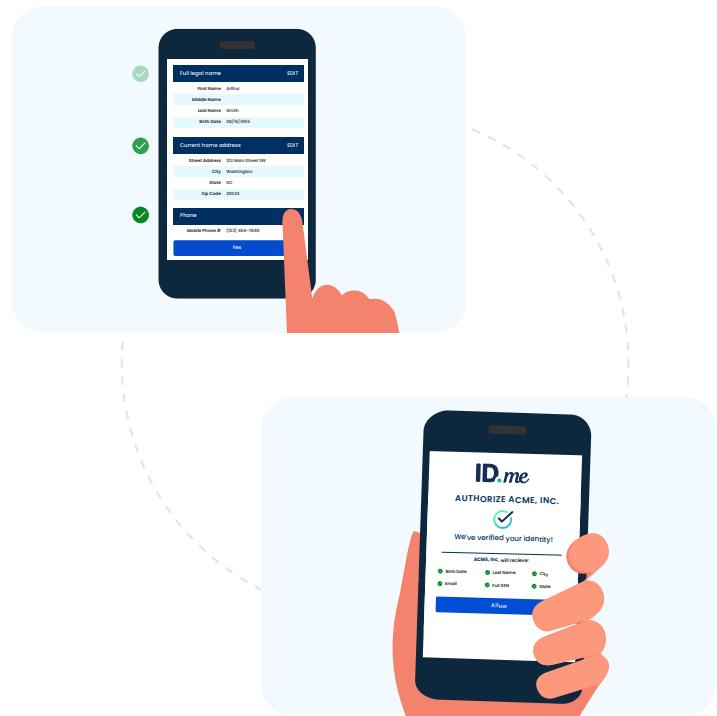


Confirm your information

Next, review your information and make sure everything is correct and matches the information on your documents. Even minor typos can cause delays, so take extra care.

Behind the scenes, ID.me confirms that the information you shared matches what's on file with available resources.

Finally, from the Authorize screen, review the information that the partner will receive and then select **Allow** to consent to share that information with the partner.



You're now part of the ID.me pre-verified network

Now that you're verified, you can prove your identity anywhere you see the ID.me button by simply signing in using your ID.me login and providing consent.

Have trouble verifying?

If you aren't able to verify on your own, you may be prompted to finish your verification on a [video call](#) with an ID.me agent.

For answers to the most common verification questions, browse the [ID.me Help Center](#). Or, to email ID.me Support, go to the [ID.me Contact Support page](#).

