

## **Brazos Valley Network Tier – Q&A**

1. When will the new Preferred Provider network be available?

The network will be available on **June 15th, 2018**.

2. If I do decide to use a CHI St. Joseph provider, must I keep using that physician?

No. Each time you need service, you may change your choice if you wish.

3. How can I figure out who the lower-cost providers are?

At present, you can look for CHI St. Joseph providers. Physicians who are part of the CHI St. Joseph doctor's group, those with a St. Joseph contract and Texas A&M University Health Science Center physicians will have the lower cost and copay. Beginning September 1, you will see these network providers clearly differentiated on the Blue Cross Blue Shield Provider Finder under the Brazos Valley Network.

4. Why is the A&M System doing this?

The opportunity to partner with the Health Science Center, Texas A&M University and one of the local hospitals & physician groups presented itself. At the same time, it is also an opportunity to provide a new benefit to our employees and retirees.

5. What if I live outside the Brazos Valley?

If you need or want to come to the Brazos Valley for care, you will get the lower cost for care from the network providers.

6. What if I live in the Brazos Valley but use a provider outside the Brazos Valley?

You will be responsible for the normal A&M Care Plan copays, deductibles and coinsurance.

7. Am I required to use the CHI St. Joseph providers?

No. Each time you need to go to the doctor or health care facility, you have a choice of providers, either in or out of the new preferred provider tier. There is no obligation to use the Brazos Valley Network.

8. What is different about the Brazos Valley Network tier?

Copay - Primary Care Physician: \$5; Specialist: \$15

Coinsurance: 10%

***April 23, 2018***