



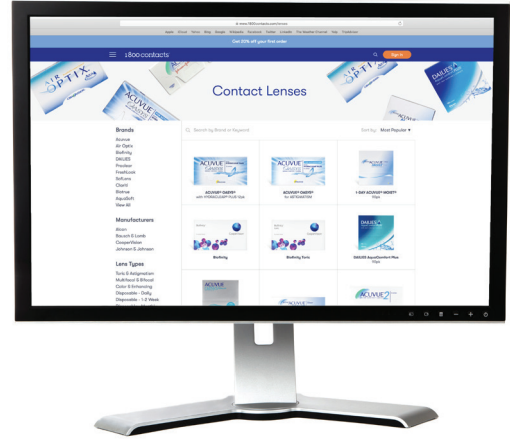
# New ways to use vision benefits online

Through our new relationship with 1-800 Contacts.com, you'll soon be able to utilize your vision benefits at your convenience from your home or on the go.

## 1 800 contacts®

1-800 Contacts is the most recognized online contact lens retailer in the industry. They have an established reputation for their customer service, backed by an industry-leading Net PromoterScore of 76.

- 60% market share in the online contact lens market
- **Most extensive inventory with 98% orders in stock** including spherical, astigmatism/toric, multifocal, colored, and transition lenses from every major manufacturer – Alcon, CooperVision, Johnson & Johnson, and Bausch & Lomb



- Ease of ordering with 2-click reorders
- Mobile app and prescription upload
- Best-in-class service and delivery speed
- 24/7 live customer service: 90% of calls answered in 10 seconds or less
- Live calls/chats with the highest service levels in the industry
- Pay-over-time solution

### When will I be able to use my eye wear material benefit online?

You'll be able to use your benefits to shop for glasses and contacts online beginning on March 4, 2020.

**Check your benefit details for coverage, plan and network information.**