Your Member ID Card

Always show your Blue Cross and Blue Shield of Texas (BCBSTX) ID card – which includes a mobile version – when you visit a doctor or other place for care. Information on the ID card helps the care provider file your claim with us. Depending on the type of plan you have, your card might have some or all of the information below.

### Front of card

**Subscriber Name:** ABC SAMPLE

**Identification Number:** 039993

**Group Number:** 039993

**Coverage Date:** 09/01/19

**BCA:**

1. **Subscriber name** – This may show the subscriber only or the dependent.
2. **Identification number** – This number is unique to you and your covered dependents.
3. **Group number** – This number is shared by everyone covered by the policy.
4. **Network** – This is the name of your medical provider network.
5. **BlueCard®** – The BlueCard symbol shows that you can get care while traveling or living in another Blue Cross and Blue Shield Plan’s service area.

### Back of card

- **Customer Service/Contacts**:
  - 24/7 Nurseline
  - MDLive
  - Customer Service
  - 1-800-299-1212
  - 1-866-295-1212
  - bcbstx.com/tamus

- **Deductible Information**
  - Ind/Fam In Network $400/$1,200
  - Ind/Fam Out of Network $800/$2,400

- **Out of Pocket Maximum Information**
  - Ind/Fam In Network $5,000/$10,000
  - Ind/Fam Out of Network $10,000/$20,000

### Out-of-Pocket Costs

- **Deductible** – The amount you must pay toward your health insurance costs before your health plan begins to pay for your covered services.*
- **Out-of-pocket maximum** – The most you have to pay out of your own pocket for covered medical services under your insurance plan during the year.*
- **Customer Service/Contacts** – This is where to find the phone number(s) to call if you have questions or need help using your benefits.

*For more information about your medical deductible or out-of-pocket maximum, call the number on your ID card

This material is only for illustration purposes. Your group’s coverage types and benefits may be different.

Blue Cross and Blue Shield of Texas, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association, an Independent Licensee of the Blue Cross and Blue Shield Association
Your Digital ID Card and More

Access the Secure Member Site
Go to bcbstx.com/tamus and click the Log In tab to register for Blue Access for Members℠. Click the Register Now link and follow the steps using the numbers from the front of the card. Blue Access for Members lets you review your claims, find health information, order extra ID cards and much more.
You can even save your ID card on your phone or other mobile device. Text BCBSTX to 33633 to download the app.

Access Your Digital ID Card
• Login into Blue Access for Members
• Click on the ID card icon on the left side
• Download a digital copy to keep on your phone for instant access
• You can also print a copy or order a new physical card

BCBSTX Mobile App
Features:
• Find an in-network doctor, hospital or urgent care facility or search for Spanish-speaking doctors
• Access your claims, coverage and deductible information
• Access your temporary digital member ID card
• Secure login with Face ID (iOS only) and Fingerprint ID
• Available for iPhone and Android users

* Message and data rates may apply. Terms, conditions and privacy policy are at bcbstx.com/mobile/text-messaging.