FAMIS Documents - Laserfiche

The FAMIS Laserfiche repository allows viewing and print access to archived FAMIS reports previously available in Mobius/DDRINT. Reports for the past two years (FY 2017 and FY 2018) have been migrated from DDRINT to Laserfiche. Critical reports defined by the user community will be migrated in full, time permitting. At Go-Live all reports will be archived directly to Laserfiche with DDRINT no longer being available after August 31, 2018.

At Go-Live, all reports that were formerly sent to DDRINT, will be available in Laserfiche.

Accessing Laserfiche

There are two options for accessing Laserfiche, via the Web Client or the Laserfiche Desktop Client. Desktop Client access would be available to those users that currently have the desktop client installed on their desktop, but the web access will be available to all users. The credentials used to access Laserfiche are the user’s TAMU NetID and password. TAMU NetID passwords may be reset by clicking the ‘Forgot your password?’ button on the Aggie Account Gateway website:

https://gateway.tamu.edu/

Web Client

The link for the Laserfiche is:

https://it-lf-ecmweb.tamu.edu/laserfiche/

- Users will be prompted to select an authentication service for their credentials:

- Selecting NetID will display the Central Authentication Service Login button
- Clicking this button will re-direct the user to the CAS Login screen
  - Enter the NetID and password and click the ‘Next’ button
- DUO authentication is required, users will need to approve the request to access Laserfiche
• On successful login, choose ‘TAMUS-FAMIS-ECM’ from the dropdown list of available repositories and click ‘Submit’

![Production Web Access Login](image)

Save this link as a bookmark to go directly to the FAMIS Documents repository.

**Desktop Client**

To use the desktop client for the FAMIS Documents, users must first attach to the repository.

• Launch the desktop client
• Click the ‘+ Attach’ button
• Enter the following information for the FAMIS Documents repository:
  o Address: it-lf-ecm-famis.services.ads.tamu.edu
  o Repository: TAMUS-FAMIS-ECM (this will need to be entered, it will not be available in the drop down list at this point)
  o Check Use SSL Connection
  o Click Attach

![Attach Repository](image)

• Enter the following information on the Login Screen:
  o Select Password authentication
  o User name: `<NetID>@tamu.edu`
  o Password: NetID password
Click OK

DUO authentication is required, users will need to approve the request to access Laserfiche

Users will now see TAMUS-FAMIS-ECM listed as an available repository when they launch the desktop client:
Laserfiche Hierarchy

As with DDRINT, reports are stored based on the TAMUS Member. Additionally, we have implemented a folder structure in Laserfiche to organize reports by the creation date and by report type. The hierarchy for storage of FAMIS information in Laserfiche is split into three main sections, User Reports, Security Reports and HRIS Reports.

Repository:  TAMUS-FAMIS-ECM
Master Folder:  Doc
Document Type:  FAMIS
Report Type:  Reports
Member:  01, 02, 04, etc.
Report Type:  Accounts Payable, Accounts Receivable, Bookkeeper, Daily, etc.
Report ID:  Same report ID as was used in DDRINT
Run Year:  Calendar year the report was created

Reports Folder Hierarchy

[Diagram showing the Laserfiche hierarchy with folders for TAMUS-FAMIS-ECM, FAMIS, and Reports, with subfolders for different member IDs and report types.]
Repository: TAMUS-FAMIS-ECM
Master Folder: Doc
Document Type: FAMIS
Report Type: Security
Member: 01, 02, 04, etc.
Repository: TAMUS-FAMIS-ECM
Master Folder: Doc
Document Type: HRIS
Member: 01, 02, 04, etc.
Report Type: FnnHRIS (nn=member number).

The ‘Bookkeeper’ folder will drill down further based on the sort option selected by the Member:

Access can then be given to the specific department or mailstop.
Below each folder type (or department/mailstop for bookkeeper reports) will be individual Report ID folders. Below each of these folders, will be folders named ‘RunYYYY’. Reports will be stored in these folders, based on the calendar year the report was run.

![Image of Laserfiche folders]

**Laserfiche Naming Conventions**

FAMIS reports in Laserfiche will use the same Report IDs as used in Mobius/DDRINT. To give each report a unique name, each report will appended with the date, time and a Laserfiche reference number as follows:

```
```

For example, report F02AU766 that was run on July 2, 2020 at 7:31 pm, would be named:

```
F02AU766.D200702.T193124.F000001.pdf
```

**Note:** Reports converted from Mobius/DDRINT will show a Last Modified Date as the day they were migrated; however the name will reflect the actual Date and Time they were originally stored in Mobius/DDRINT. Once we begin adding reports directly, the Last Modified Date should match the dated in the document name.
Searching the Laserfiche Repository

While a user can drill down through the hierarchy, the search capabilities in Laserfiche allow a user to find a document easily without knowing exactly where it is stored.

The user can search the entire Repository by the following:

- Click the arrow on the search pane
- Our suggestion is to leave only ‘Entry Names’ selected
- And not selecting ‘Within current folder’

These changes will remain in effect until the user changes them again.

An additional change that may be needed is to disable the ‘fuzzy search’ option. This may have already been disabled by your administrator, but to check on it, the user can click on the arrow on their username in the upper right corner:

Under the search option, if marked, un-check the ‘fuzzy search’ option:
Report Search by Report ID

- Enter all or part of a Report ID
- Click the magnifying glass icon
  - All matches for that Report ID are displayed in the search results

Advanced Search

- Click the ‘Advanced’ option to the right of the search pane to bring up additional search options:

While the simple search will work for most cases, the advanced search provides the option of searching based on template fields and saving a search for repeated use.
Report Search by FAMIS Program

- Beginning in December 2019, the FAMIS Report number was added to the metadata stored in Laserfiche
- To search, click the ‘Advanced’ option to the right of the search pane to bring up additional search options:
  - Uncheck all search options, except ‘All fields’
  - Enter the FAMIS Report Number
- Click the ‘Search Button’
  - All matches for that FAMIS Report are displayed in the search results

Viewing Reports

When the search results are displayed, the user can select the report to display it.

A PDF copy of the report along with template fields related to this report will be displayed.

To change the display distribution between the fields and the document, the bar between the two can be pulled to the left or right.
The details pane can be removed from the view completely by:

- Clicking on the Display Option
- Then clicking Details and unchecking ‘Details Pane’

![Display Options](image1)

Clicking on the arrow to the right of the report name, will present an option to download the file:

![Download Option](image2)

**Note:** Most users will not have the options to save, rename or move files within this repository.
Bookmarks

Some files contain several different reports within the file. We have added bookmarks to these files to assist users in finding the correct report section. The Laserfiche PDF viewer does not show bookmarks, so the file will need to be downloaded and viewed in Adobe in order to see the bookmarks.

Clicking on one of the bookmarks will advance the user to that specific report:
Favorites - Starred Folders and Documents

To create a list of often used folders and/or documents, there are two ways to mark these items for easy retrieval at a later date.

- Right-click on a folder or document
- Select ‘Add Star’

-OR-

- Click on the empty star to the right of the file or folder name in the upper right area of the screen under the user name
- Clicking on the star will toggle between being marked or not marked
To display the folders/documents that have been marked with a star:

- Select the ‘Starred’ option on the left panel of the main display
- Any starred documents will be displayed

Starred documents are specific to each user, so each user is able to maintain a listing of documents that will be needed on a repetitive basis

To remove a document from this list, click on the star to the right of the file name in the upper right of the screen under the user name:

When the window is refreshed, that document is no longer displayed:
Recently Opened Documents

In addition to starred items, the eleven most recent files can be quickly accessed from the Folder Browser by choosing Recently Opened Documents.

Printing Documents

To print a document, it must first be downloaded from Laserfiche. To download a document:

- While in the repository folder, select the file(s) and then click the ‘Download’ icon in the upper right portion of the screen

-OR-

- Once the user has selected a file and is in the ‘PDF Viewer’, right-click on the document and select ‘Download’
A download window may be displayed:

- Select ‘Electronic File’
- Click ‘Download’. Depending on the browser,
  - A prompt will be displayed giving the user the choice to open or save the document:

  ![Download prompt](image)

  - OR -
  The downloaded file will be displayed on the browser window, ready for the user to take action.

When the ‘Open’ option is selected, the document will open in Adobe and can then be printed from there.

When multiple files are selected from the repository folder, when the ‘download’ option is selected, the user will receive a prompt asking how they want the files downloaded:

- Zip
- Briefcase
Emailing a Single Document from Laserfiche

Documents may also be emailed from Laserfiche. To email a document:

- Select the document to be emailed
  - Select the ‘Email’ icon in the upper right portion of the screen

- Or - Right-click on the document and select ‘Email’

This will open a window to create an email:
• User has the option to send the document as a file or a link.

  - Do not use the link option to send to recipients that do not have access to the FAMIS Laserfiche Repository. The link will require that the recipient login to access the file(s).

When the Email Basket window is displayed, the user can add the recipient’s email, add a subject line and customize the message:

When the edits have been completed, clicking ‘Send’ will send the email. Once the email has been sent, a confirmation message will be displayed in Laserfiche:
Emailing Multiple Documents from Laserfiche

Documents may also be emailed from Laserfiche. To email a document:

- Select the documents to be emailed

- Select the ‘Email’ icon in the upper right portion of the screen

- Or - Right-click on the document and select ‘Email’

- Emailing multiple documents through Laserfiche provides the option to send the files as links to the documents in Laserfiche or as actual files:

- When emailed as files, the recipient will receive a ZIP file containing all of the marked files
Customizing the Columns Displayed

Users may also choose to customize the columns displayed in Laserfiche:

- Right-click on the column headings to display the options:

  ![Laserfiche Screenshot](image)

- Select the ‘Column Picker’ option to select the columns to display:

  ![Column Picker Screenshot](image)

By selecting one of the Templates, the user can add columns that are specific to that template.

- Click an item in either list
- Drag it from one side to the other
  - This will move items from the ‘Available’ list to the ‘Selected’ list
  - Move items from the ‘Selected’ list to the ‘Available’ list
To change the order of the columns:

- Click an item within the ‘Selected’ list
- Drag item up or down to create the order desired

When all items have been moved:

- click ‘Save Profile’ to save this profile:

These column headings also now apply to this folder. To revert back to the original settings:

- Right-click on the column headings
- Select ‘Column Picker’ again
- When the ‘Configure Column Display’ window is shown
  - Click ‘Reset’ to go back to the original headings:
To use a saved configuration

- Right-click on the column headings
- Select ‘Saved Columns’
- Then select the desired configuration

As the user drills down further into the folder, these headings remain. The columns will not be populated until the user has navigated down to the document level (where the templates have been used).

- Clicking on any of the columns will change the display to be sorted based on that column:

- Clicking the column again will change the sort order:

The changes to the column headings will remain in effect for this user until they are changed.